G.01551A.10.0458





## **ARIZONA CORPORATION COMMISS**

#### **UTILITY COMPLAINT FORM**

Investigator: Guadalupe Ortiz

Phone:

Fax:

**Priority: Respond Within Five Days** 

**Opinion** 

No. 2011

- 94541

Date: 4/14/2011

**Complaint Description:** 

08A Rate Case Items - Opposed

19K Decoupling - Gas & Electric

First:

Last:

Complaint By:

Paul

Costello

Account Name:

Paul Costello

COSIGNO

Street:

Home:

Work:

APR |

50

CE

City:

State:

Tempe AZ

**Zip**: 85282

CBR: is:

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**Utility Company.** 

**Southwest Gas Corporation** 

Division:

Gas

**Contact Name:** 

**Contact Phone** 

Nature of Complaint:

\*\*\*\*\*\*\*\*\*\*OPINION OPPOSED\*

RE: Docket No. G-01551A-10-0458

Customer states that he is opposed to the Commission approved policy regarding Decoupling and is also requesting that SWG' proposal for decoupling be denied.

Per customer, by State law utility companies are already guaranteed a certain rate of return so in the same respect when a customer uses less service they should not have to pay more.

Additionally, customer asks the Commission to not approve any additional increases in rates for SWG. Customer does not understand why the Commission continues to allow utility companies to charge their customers more, when customers are already having a difficult time paying their bills at the current approved rates.

\*End of Complaint\*

#### **Utilities' Response:**

### **Investigator's Comments and Disposition:**

I advised the customer that an opinion would be filed on his behalf and docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

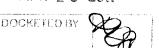
\*End of Comments\*

Arizona Corporation Commiss Date Completed: 4/14/2011

Opinion No. 2011 - 94541

APR 18 2011

DOCKETED



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